

Project Approach

1. WORKSHOPS & DOCUMENTATION.

At this stage, we align the DiVA processes and standard options with your requirements. Together we decide which elements are brought across and which need to be developed or changed.

2. PARAMETER SETTING.

All requirements that can be met through customizing will be implemented.

3. REALISATION.

Any further needs will be met by the development team. In short, reiterative cycles, we check whether the realisation meets your expectations.

4. DATA MIGRATION.

Structured data transfer of the appropriate data from your legacy system.

5. INTEGRATION TESTING.

The synchronisation of all IT systems (shop, ERP, CRM, WMS and any others) is tested to ensure a smooth real-time launch. After bug fixing, the test is reiterated until all parts of the system work together reliably and without a hitch.

6. KEY-USER AND END-USER TRAINING.

Prior to launch, all users will be trained working on the new solution.

7. DIVA LIVE!

Your solution starts running live - and is constantly updated.

